

All Tech Appliance Service is looking for another outstanding person to join our growing team.

Job Title

Residential Appliance Repair Technician

Job Description

A suitable applicant must be experienced in appliance repair to be considered for this position and live in the Portland metro area.

This position is responsible for the repair of products in the customer's home. Products repaired include the following home appliances: Washers & Dryers, Ranges, Ovens, Microwave Ovens, Dishwashers, Trash Compactors, Garbage Disposers, and other home appliances.

This position provides timely and quality repairs of customers' products while maintaining high customer service.

We provide a service van, fuel, specialized tools, uniforms, laptop computer, cell telephone, and periodic training.

Typical work schedule consists of Monday – Friday but can be changed as needed.

Job Requirements

Previous experience repairing appliances listed above REQUIRED

To provide the proper customer focus, the In-Home Service Technician must:

- Work as a dedicated team member to ensure fast, flexible and expert service to every customer
- Demonstrate a sense of urgency to meet customer time commitments
- Meet key performance metrics and/or productivity goals as defined by the business
- Provide knowledgeable and courteous repair service
- Continuously look for methods to improve business performance and enhance the customer experience
- Provide direction to a Technical Helper, as applicable
- Mentor other technicians, as applicable
- Maintain truck stock inventory within the prescribed company guidelines and standards
- Follow the truck maintenance schedule and keep a clean, organized truck
- Adhere to all company policies and procedures
- Perform miscellaneous duties as assigned
- Must be able to pass a background check, DMV check, and drug screening panel.
- Attend ongoing technical training and continue self directed training.
- Must be able to pass the PSA certification test within the first 90 days.

Benefits

A comprehensive and competitive benefit program is designed to meet the needs of our employees and their families. Benefits eligibility depends on employment classification, and other variables.

Benefits offered include:

- Company paid Aflac Insurance
- Company paid medical insurance for the employee
- Company paid dental insurance for the employee
- Company paid Simple IRA retirement program
- Base pay plus commission compensation package
- Paid time off
- National Holidays
- Drive home company vehicle

An Equal Employment Opportunity Employer.

To be considered for this position, eligible candidates must complete an application and provide a resume with background experience and personal references.

Visit us at www.AllTechAppliance.com

All Tech Appliance Service is a local family owned, technician managed service and installation company. We work hard to provide our customers a superior service experience and believe great employees will provide great service. Started in 2009, All Tech has grown from a one employee operation to 5 employees in 2011. We pride ourselves on having a comfortable work environment that focuses on teamwork and doing the right thing by our customers. Our goal is to take care of our customers, our company, and ourselves, and give back to our community as we grow.